

GUEST ACCESS

Aerohive's next-generation solution for on-boarding and management of guest and employee personal devices.

Guest Access is Aerohive's next-generation solution for managing guest and employee personal devices. It helps reduce workload for IT departments in businesses and education organizations, through automated, self-service workflows for on-boarding of guest devices and BYOD onto the network. Aerohive's unique private Pre-Shared Keys (PPSK) enable secure, profile-based network access, and APIs and reference applications let customers integrate device-onboarding capabilities into applications and existing business systems. This enables customized workflows and improves process efficiencies. Guest Access is available as a cloud-based or on-premises deployment option.

CAPTIVE WEB PORTAL

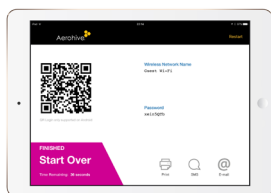
- Easy self on-boarding for visitors and employee personal devices
- 5 workflows, from an open guest network to self-registration with employee approval
- For use on personal devices or deployed as a lobby kiosk
- Supports 3rd party and customized CWPs for added deployment flexibility

KIOSK APPLICATION

- Self-service registration for guests and employee personal devices
- For use in unattended lobby areas
- Simple, form-based workflow is user-friendly and virtually error-proof
- For iPad devices
- Currently available for Cloud deployments

GUEST ACCESS – QUICK VIEW

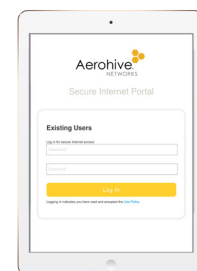
SELF-SERVICE KIOSK APPLICATION (IPAD)



GUEST CHECK-IN APPLICATION (HTML5)



CAPTIVE WEB PORTAL



PPSK FOR ENHANCED SECURITY

Guest Access includes a robust set of features that allows organizations to securely manage network access for their guests. Notably, many organizations today use Pre-Shared Keys (PSK) for guests, which are easy to administer but offer very little security. Guest Access supports Aerohive's unique private Pre-Shared Keys (PPSK) for secure network access.

GUEST CHECK-IN APPLICATION

- Designed for the receptionist
- Rapid on-boarding workflows for single visitors or for groups
- System overview and usage summary
- HTML5 application, primarily for use on desktop monitors
- Currently available for Cloud deployments

KEY FEATURES

Guest Access offers powerful features that simplify the on-boarding and management of non-corporate devices, while maintaining secure network access and visibility for IT and security groups. Guest Access is integrated into HiveManager NG, to provide single-pane-of-glass management and control.

CREDENTIAL CREATION AND DISTRIBUTION

- Captive Web Portal Workflows for self-registration of employees and guests. The Captive Web Portal (CWP) can be customized to match customer branding and logos. Includes support for five languages (EFIGS).
- Profile-based network access: Guest and Employee profiles are fully configurable, allowing IT to determine not only where the device can access the network but when and for how long. Configuration options include data and time limits per profile.
- Bulk-creation and bulk-import of network credentials.
- Credential distribution: once credentials are created using one of the self-service workflows; they can be distributed via email, printed cards or SMS (currently available for Cloud deployments). Customizable SMS and email templates are available, with support for multiple templates.
- Aerohive's Private Pre-Shared Keys (PPSK) are individual, secure keys that provide an experience similar to 802.1X certificates, but without the associated deployment complexity and cost.
- Additional Stand-alone applications provide additional workflows for on-boarding of guest and employee personal devices.
- Identity APIs: a robust set of REST APIs for creating and distributing user credentials. For additional information about developing with our APIs, see developer.aerohive.com.
- Guest Access is integrated into the HiveManager NG platform to provide a single-pane-of-glass management and control.

SECURITY

- Support for multiple employee and guest user profiles
- Integrates existing RADIUS authentication systems to streamline deployments and meet compliance mandates
- Customizable account lifetimes:
 - *Time limit after first use of credentials*
 - *Time after creation*
 - *Expiration at fixed time of day*
 - *Defined start and end time*
- Authentication interface:
 - *RadSec (RFC 6614) for secure transport of authentication requests*
 - *RADIUS for third-party network access clients*

DEPLOYMENT OPTIONS

- Cloud-based deployment in the Aerohive Cloud (*requires HiveManager NG Public Cloud*)
- On-premises deployment (*requires HiveManager NG Virtual Appliance*)
- See HiveManager NG datasheets for additional information and SKUs

Guest Access is included with HiveManager NG, one of the solutions in the Aerohive Select portfolio. Aerohive Connect includes basic Guest Access functionality: a Captive Web Portal with use policy acceptance.

